CCTV INTEGRATION

Casio's 'Security' module allows you to keep tabs on the transactions and operations performed by staff to ensure that there are no persistent instances of misuse, user error or fraudulent activity.

The system can be configured to send text output that exactly mirrors what the operator is doing on the till, to virtually any external device. You can overlay the text output onto actual video images of the operators and therefore gain an insight into exactly which of them are responsible for particular actions. This is extremely useful if staff are commonly sharing logon credentials or if you suspect staff maybe logging on using somebody else's credentials. If you have a business with high staff turnover or a large proportion of seasonal staff, rest assured that Casio V-R systems running the 'Security' module can give you peace of mind that your EPOS operations can be effectively monitored to minimise the risks to your business.

KEY FEATURES

- Spot any cases of user error or fraudulent activity by monitoring staff transactions and operations
- Everything from the registration of PLUs to Voids, Discounts and Refunds will be output as plain text over the top of your video footage. These keywords are stored in a searchable database
- The system can be linked to the CCTV or Digital Video Recorder using an RS-232 or LAN connection
- The 'Save to Log File' feature outputs the same information to a log file on the V-R. This can be used as a handy cross reference

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3 REASONS TO INTEGRATE CCTV WITH YOUR EPOS

1 INCREASE SECURITY

It is easy to see how a CCTV system can increase the security of your business. By monitoring and recording images of key areas of operation, you benefit from not only an effective deterrent, but also from a record of actual activity that can be referred to later if necessary. Integrating this with your Casio EPOS means that you can review individual transactions overlaid on the actual footage so you really can check if there have been any cases of unusual or suspicious activity.You can also playback footage of all the transactions performed by a particular member of staff or jump straight to a specific time and date.

2 ELIMINATE THEFT

Here are a few examples of scenarios where a CCTV system linked to Casio EPOS can help to identify suspicious activity:

- Pulling 2 pints but charging for only 1.
- Applying discounts or offering 'On the House' transactions.
- Unauthorised refunds.
- Operators logging on using an ID other than their own.
- Operators changing settings.
- Monitoring transactions where change is given

3 IMPROVE AUDITING

A good example of the value of the Casio CCTV integration is the ability to check any Void operations, allowing you to see which products were removed from which order, at what specific time and who authorised them. Keeping a closer eye on this data will allow you to highlight any excessive or out of hours Voids on a specific staff login account. The data generated by Casio's security module provides greater insight and control of your EPOS operations, providing peace of mind and minimising risks to your business.